

TERMS & CONDITIONS—POSTAGE PAYMENT

The following terms and conditions pertain to postage purchases by FP Mailing Solutions (FP) customers on any FP Customer Portal website.

All postage transactions are final.

A refund may be processed in accordance with United States Postal Service (USPS) regulations regarding refunds, which may be found in the USPS documents, *DMM 604.2.8* and *DMM 604.9.3*.

Additional information about postage payment and refund processes is available in FP's [General Terms and Conditions](#) under the following two sections: *Acknowledgement of Deposit Requirements* and *USPS Acknowledgement*.

If you have questions or concerns regarding postage payments or refunds, please contact FP Customer Service at 800-341-6052.