

Postage Refunds / Spoiled Postage

There are two different situations where you might want a postage refund:

- Spoiled postage requests through the USPS
- Postage account refund requests through FP Mailing

Spoiled Postage

“Spoiled postage” is typically considered one of the following:

- Misprinted postage
- Damaged postage
- Unused postage (postage that has been printed but not mailed out)

To get a refund for spoiled postage, you need to apply for a refund with USPS **Form 3533**.



Unfortunately the USPS does not make the application available online. Please **visit your local post office** to request Form 3533 (*Application for Refund of Fees, Products and Withdrawal of Customer Accounts, Modified With Barcode*).

The decision to award a refund is at the discretion of of your local post office.

[More Information About Form 3533](#)

Postage Refund

Here are some situations where you might request a postage refund:

- You wrote a check for postage in error—for example, the check payee was supposed to be some other company.
- You are cancelling your FP account and still have money left in your meter and/or postage account. (Please request your refund within 90 days of returning your equipment.)
- You have excess funds in your postage account and wish to reduce the amount held there.

To request a postage refund, use the inquiry form on our [Contact Us](#) page.